DV75H Troubleshooting
Start-up Troubleshooting using a HDMI screen (1080p) and CF card with content:

1) Plug in the power supply (5VDC) and turn the player on (power switch on the back).
2) The **RED** Power LED on the front of the DV75H will immediately turn on.
3) 8 second later the "LOADING NOW" shown on the HDMI output. If the "LOADING NOW" does not show on the HDMI output then there is a very good chance the output is set to VGA. See 1.1 below,
4) 3 seconds later the **GREEN** DATA LED should flash if there is a card in the player. If the DATA led does not flash, the player is not seeing the CF card.
5) 12 seconds later the DATA LED will flash again.
6) 3 seconds later the "LOADING NOW" will clear. If the "LOADING NOW" does not clear then check the Compact Flash card (see 1.4 below).
7) 12 seconds later the MAIN MENU will flash for a second (if in STANDARD mode)
8) Content will begin playing (DATA LED will start flashing).

1.1 IF NO CONTENT IS SHOWING BUT THE DATA LED IS FLASHING (WRONG VIDEO OUTPUT):
The DATA LED flashing indicates that the content is running but the output is possibly not set to HDMI. Keep pressing the <DISPLAY> button on the DV75H remote to cycle through the outputs on the DV75H (Composite, Component, VGA and HDMI) until the image display correctly. When cycling through the settings, the DV75H will reset the settings back to "safe" settings - i.e. 800x600 for the VGA and 480p for the HDMI. You may have to go into the SETUP MENU to set the proper (higher 1080p) HDMI resolution.

1.2 IF NO CONTENT IS SHOWING AND THE DATA LED IS NOT FLASHING:
If the DATA LED is not flashing, then confirm the following DV75H settings from the SETUP MENU (you may have to press the <SETUP> button on the remote to bring up the SETUP MENU):
1) Cursor down to the SCREEN MENU and confirm that the AUTORUN setting is not set to DISABLE - should be set to "ALL FILES".
2) See if under the SETUP/ADVANCED menu the DSP MODE is not set to STANDBY - change to "REPEAT".
3) Press <AUTO> on the remote to exit the SETUP MENU. Your content should start running.

1.3 TESTING THE CONTENT:
1) Press the **STOP** then **MENU** button the remote, and then choose the MOVIE option and then see if your files show up on the list. You can always try a test standard definition .mpg file on our FTP site:
www.technovision.com/ftp/TEST_MEDIA

1.4 CHECKING THE CF CARD:
1) Formatted to FAT32.
2) No hidden MAC files or directories on the CF card ****see below**
3) No partitions on the card.
4) Files are not heavily fragmented.
5) You can also put the test file (see above) on a USB stick and then insert it into the USB port on the DV75H. The USB port does not have the same data rate as the CF card, but since you are only testing SD content - it will play fine.

**NOTE TO MAC USERS
Until Apple corrects MAC OSX, **BlueHarvest** can be used to automatically remove unwanted (and hidden) DSSTORE and TRASH files from NON-MAC removable media. Also, for creating the text files for the DV75H you should use **TextWrangler** (with line break set for Windows CRLF) or **Word** (saving your file as a PLAIN TEXT file with MS-DOS encoding) since **TextEdit** does not add the proper termination characters (carriage return and line feed) at the end of a new line.