

DV75 Troubleshooting

Start-up Troubleshooting using a VGA screen:

- 1) Unplug the power connector from the back of the DV75 and plug it back in.
- 2) The RED Power LED on the front of the DV75 will immediately turn on.
- 3) 2 seconds later there will be a "CLICK" and the GREEN Status LED will light.
- 4) 5 second later the CF/HDD LED fill flash and there will be a "LOADING NOW" shown on the VGA output.

*If the CF/HDD LED does not flash at 5 seconds then unplug the power to the DV75 before making sure the CF card is inserted properly.

*If you do not see "LOADING NOW.." make sure the VGA cable is attached and that the screen is set to VGA input.

- 5) 15 seconds later there will be another "click".
- 6) 10 seconds later the "LOADING NOW" will clear. If the "LOADING NOW" does not clear then check the Compact Flash card (see below).
- 7) 10 seconds later there is another "click" and the MAIN MENU will flash for a second (if in STANDARD mode)
- 8) 5 seconds later the content will begin playing (CF/HDD LED will start flashing).

IF NO CONTENT IS SHOWING BUT THE CF/HDD LED IS FLASHING:

The CF/HDD LED flashing indicates that the content is running but the output is possibly not set to VGA. Keep pressing the <DISPLAY> button on the DV75 remote to cycle through the outputs on the DV75 (Composite, Component, VGA and DVI) until the image display correctly. When cycling through the settings, the DV75 will reset the settings back to "safe" settings - i.e. 800x600 for the VGA and 480p for the DVI. You may have to go into the SETUP MENU to set the proper (higher) VGA resolution.

IF NO CONTENT IS SHOWING AND THE CF/HDD LED IS NOT FLASHING:

If the CF/HDD LED is not flashing, then confirm the following DV75 settings from the SETUP MENU (you may have to press the BLUE <SETUP> button on the remote to bring up the SETUP MENU):

- 1) Cursor down to the SCREEN MENU and confirm that the AUTORUN setting is not set to DISABLE - should be set to "ALL FILES".
- 2) See if under the SETUP/ADVANCED menu the DSP MODE is not set to STANDBY - change to "REPEAT".
- 3) Press <AUTO> on the remote to exit the SETUP MENU. Your content should start running.

TESTING THE CONTENT:

- 1) Press the **STOP** then **MENU** button the remote, and then choose the MOVIE option and then see if your files show up on the list. You can always try a test standard definition .mpg file on our FTP site:

www.technovision.com/ftp/TEST_MEDIA

CHECKING THE CF CARD:

- 1) Formatted to FAT32.
- 2) No hidden Mac files or directories on the CF card.
- 3) No partitions on the card.
- 4) Files are not heavily fragmented.
- 5) You can also put the test file (see above) on a USB stick and then insert it into the USB port on the DV75 to make sure the file works. The USB port does not have the same data rate as the CF card, but since you are only testing an SD card, it will be fine.