

# DV75(H) ESYNCH TROUBLESHOOTING

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## **\*\*NOTE TO MAC USERS \*\***

For creating the text files for the DV75 you should use **TextWrangler** (with line break set for Windows CRLF) or Word (saving your file as a PLAIN TEXT file with MS-DOS encoding) since **TextEdit** does not add the proper termination characters (carriage return and line feed) at the end of a new line. Also, until Apple corrects MAC OSX, **BlueHarvest** can be used to automatically remove unwanted DSSTORE and TRASH files from NON-MAC removable media.

### **Assembly:**

- 1) With the powerbar turned off, plug in the power adapters for the DV75s and Ethernet hub into the powerbar and then plug the other end of the power adapter cables into the players and hub.
- 2) Attach the network cables to each DV75 and to the hub.
- 3) Attach VGA screens to the DV75s.
- 4) Make sure the DV75(H)s are turned on (power switch on the back).
- 5) CF cards with the proper "dspconfig.txt" and "playlist.txt" files are inserted into players.
- 6) Turn on the powerbar.

### **Upon power up you will see...**

- LAN LED on the front of the players will turn ON indicating they are wired to the hub.
- You will see "LOADING NOW..." on the VGA outputs of each player.
- 25 seconds later the screen will go black for 10 seconds
- The MAIN MENU will show up
- "Allocating Network..." prompt will appear.
- 10 seconds later the "Complete Network Allocation.." prompt will appear when the network link is complete.
- 30 seconds later the DATA LED on the front of the players will begin flashing showing that the show has begun.

### **Troubleshooting:**

- **The ESYNCH instructions are based on the players being in their "factory settings". Changing some player settings (i.e. AUTO RUN from "ALL FILES") will affect ESYNCH mode, but you can always set the player back to its INITIAL STATE (factory setting) on the SETUP/ADVANCED Menu.**
- Once powered up, the LAN LED blinking on player #1 indicates that it is trying to communicate with a player. If player#1 is sitting on it's MAIN MENU and the LAN LED is blinking quickly, it is looking for a player to initialize. Any players that fail to initialize (i.e. bad DSPCONFIG.TXT or PLAYLIST.TXT) will sit on its MAIN MENU while players that initialized correctly will go to BLACK.
- When playing the show, the LAN LED should be SOLID and the DATA LED will be flashing quickly. If a DATA LED is flashing on a player and there is no video from the player - the output may be set to the wrong setting (HDMI/VGA/COMPOSITE/COMPONENT).
- Once the player reaches the end of it's file, it's DATA LED will turn off and its (as well as player#1) LAN LED will begin flashing.

### **Shortcuts:**

- To restart the show at anytime you can simply point the DV75H remote at all the players and press the next ">|" button. Once ALL the players receive the NEXT command, the show will restart.
- To see the current running time, press the "FILE INFO" button on the remote.

### **\*\*WARNING\*\***

**PRESSING THE DISPLAY BUTTON ON THE REMOTE WILL TOGGLE THE OUTPUT BETWEEN VGA (800x600), COMPOSITE, COMPONENT and HDMI (480I). BE CAREFUL NOT TO ACCIDENTALLY PRESS THIS BUTTON**